

Healthcare IT Managed Services Case Study

A complete technology services solution for your small business!

At a glance

A healthcare facility accreditation organization partnered with XL.net to resolve persistent IT issues. By leveraging XL.net's proactive IT Managed Services, the organization experienced improved productivity, enhanced communication, and peace of mind, enabling them to focus on their mission of supporting patient safety standards.

Key metrics

Increase in IT Security and Compliance especially for HIPPA. Client Morale and Productivity improvements across the board. Scalability for future growth and expansion



79%

Reduction in Issues



9 MO

108% ROI within 9mo

XL.net



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xl.net



Chicagoland

CHALLENGES

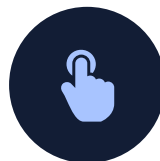


The organization faced Frequent technical issues with recurring server and laptop issues that disrupted daily workflows. They received very poor IT support response resulting in delays affected employee productivity. Lastly, they had outdated systems hindering efficiency and posing long-term scalability concerns.

SOLUTIONS



XL.net immediately implemented its full IT Managed Services solution providing rapid ticket resolution, monthly IT audits and clear technology strategy and guidance.



**24 / 7 / 365 Live
Answer Support**



**Monthly IT
System Audits**



**Technology
Roadmap &
Cloud Migration**

BENEFITS



1

Piece of Mind

Employees could rely on XL.net for fast and effective IT resolutions, reducing internal stress and time spent on troubleshooting.

2

Enhanced Productivity and Company Morale

System reliability and improved workflows allowed staff to focus on their core responsibilities.

3

Future - Ready Infrastructure

Migrating to the cloud modernized operations, ensuring long-term scalability and efficiency.