



XL.net



FCL

*A complete technology services solution to
keep your business in perfect alignment !*

"Pressing Forward: How XL.net Powered a High-Volume Print Leader's Digital Transformation"

At a glance ▼

A leading full-service print solutions provider, partnered with XL.net to co-manage their complex on-premise infrastructure. With a need for secure, compliant, and always-on IT operations to support high-volume print production, XL.net delivered robust monitoring, cybersecurity, and infrastructure modernization—allowing FCL's internal teams to focus on business-critical priorities.

CHALLENGES ▼

Before partnering with XL.net, FCL faced several serious IT challenges. With in-house technical talent, they lacked IT scalability and 24/7 support coverage. Customer-driven compliance pressures required stronger security postures and risk mitigation practices. Aging equipment and applications were undermining reliability, security and scalability.

SOLUTIONS ▼

XL.net deployed a multi-faceted co-managed IT strategy tailored to FCL's production-driven environment by providing overflow support, proactive issue resolution and infrastructure management to alleviate pressure on internal IT while maintaining uptime. XL.net's Secure + solution included threat detection, next-gen antivirus and breach monitoring to protect FCL and meet compliance expectations.

BENEFITS ▼

- 1 Operational Continuity & Reliability**
24/7 monitoring and support eliminated IT bottlenecks and kept print production running smoothly.
- 2 Compliance Confidence**
With Secure infrastructure projects and implementation of XL.net's Secure+, FCL met critical customer security and compliance requirements.
- 3 Empowered Internal Teams**
By offloading service desk tickets and infrastructure tasks to XL.net, FCL's IT staff could redirect focus toward strategic and application-specific initiatives.

KEY METRICS



85%

Reduction in After-hours Escalations



100%

Compliance
Readiness Achieved



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XL.net



Chicagoland